

Transferring Mobile Tickets

Step-by-Step Instructions



STEP 1:

Visit the GoAztecs Account Manager home page by typing am.ticketmaster.com/sdsustudents

Login by clicking the icon in the top right corner.

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(j)	Important Account Updat	e	
	You can now use the same for both your SDSU Studen your Ticketmaster account	e email and pass nt ticket accoun t.	sword t and
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STEP 2:

Login using your SDSU email address.



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STEP 3:

Once you are logged in, scroll down to "MANAGE TICKETS".





STEP 4:

Select "Transfer" in the top right corner.



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Transfer Tickets Select the tickets for this event that you to to transfer. Once selected, click Continue	would like			
Only transfer tickets to people you known and trust to help everyone stay safe ar socially distanced.	w nd			
Select All (10)				
Sec BNCHK, Row 30, Seat 17				
Sec BNCHK, Row 30, Seat 18				
Sec BNCHK, Row 30, Seat 19				
Sec BNCHK, Row 30, Seat 20				
Sec BNCHK, Row 30, Seat 21				
Sec BNCHK, Row 30, Seat 22				
Sec BNCHK, Row 30, Seat 23				
Cancel Conti	nue			
am.ticketmaster.com				

STEP 5:

Select which ticket(s) you would like to transfer. You can "Select All" or select individual tickets.

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STEP 6:

Once you have selected the ticket(s) a check mark will appear. Select "Continue" at the bottom of the screen.

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STEP 7:

Click "Add A New Recipient" and add your recipient's information. Then select "Transfer" in the bottom right corner.

Tip: Make sure to include a message to your guests about saving tickets to their phone.

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STEP 8:

You have successfully transferred your ticket(s). Click "Done" in the bottom right corner.

STEP 9:

The recipient will receive an email asking them to "Accept Tickets". The email must be viewed by the recipient on their mobile phone in order to save their tickets into their mobile wallet.

Recipient can follow the "Accepting Transferred Tickets" document for step-by-step instructions.