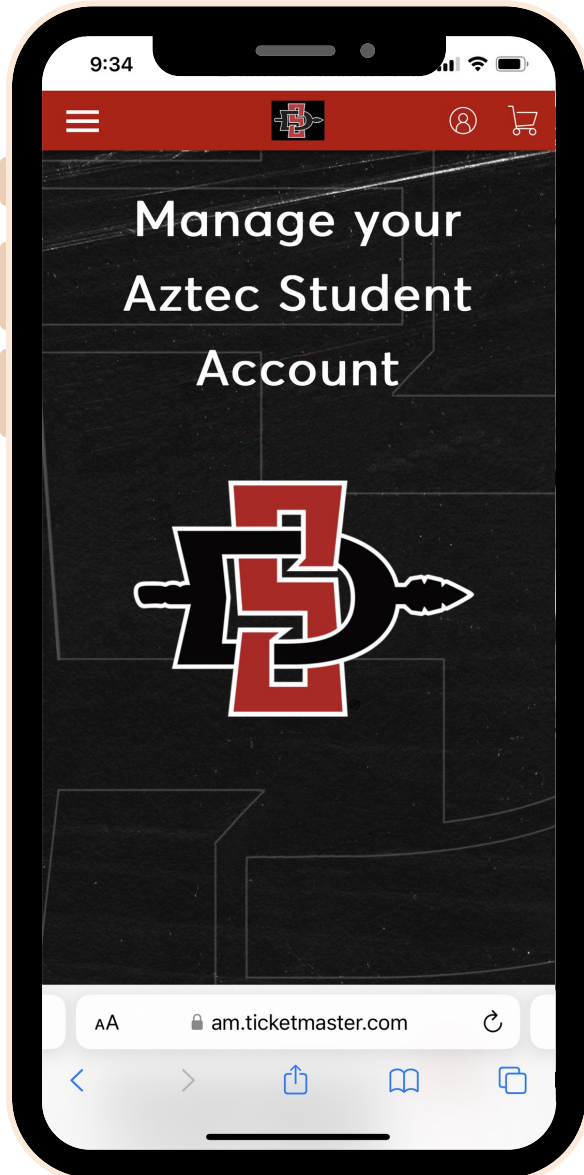


Transferring Mobile Tickets

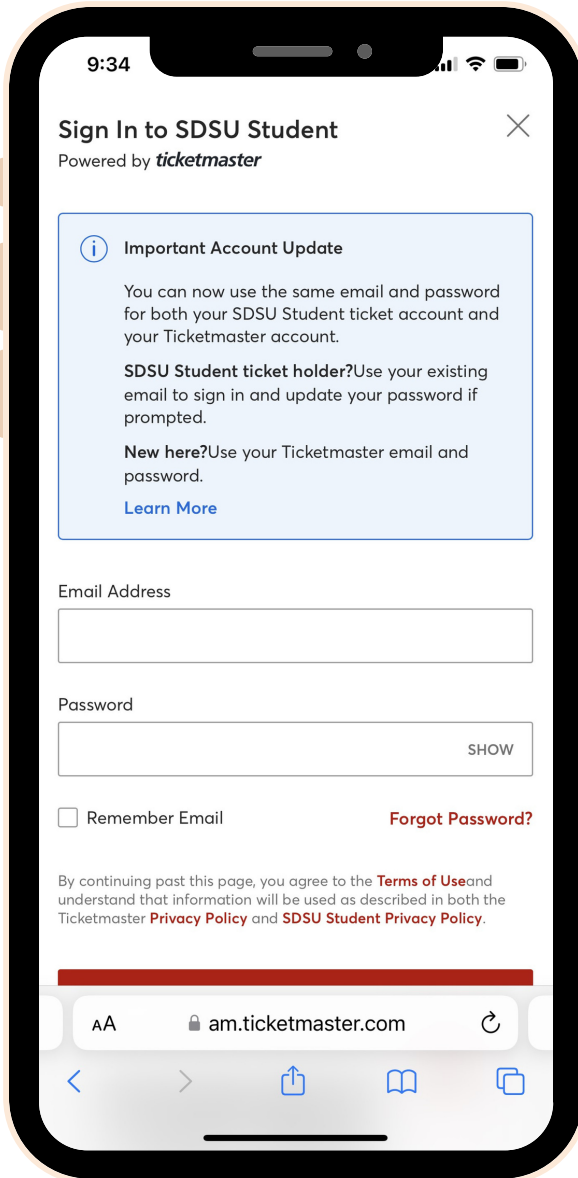
Step-by-Step Instructions



STEP 1:

Visit the GoAztecs Account Manager home page by typing am.ticketmaster.com/sdsustudents

Login by clicking the icon in the top right corner.



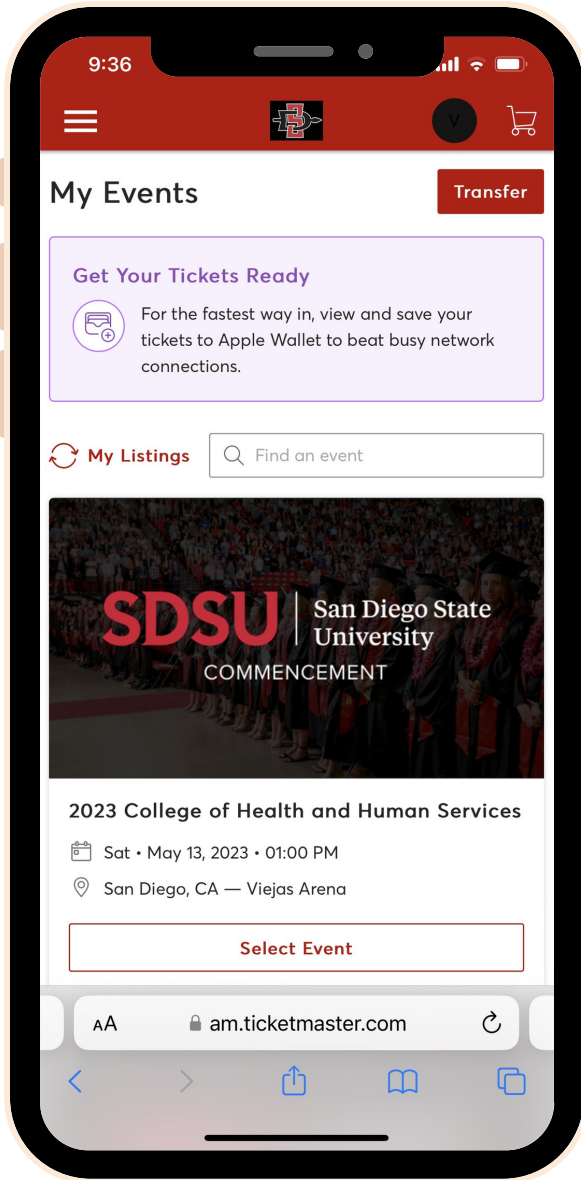
STEP 2:

Login using your SDSU email address.



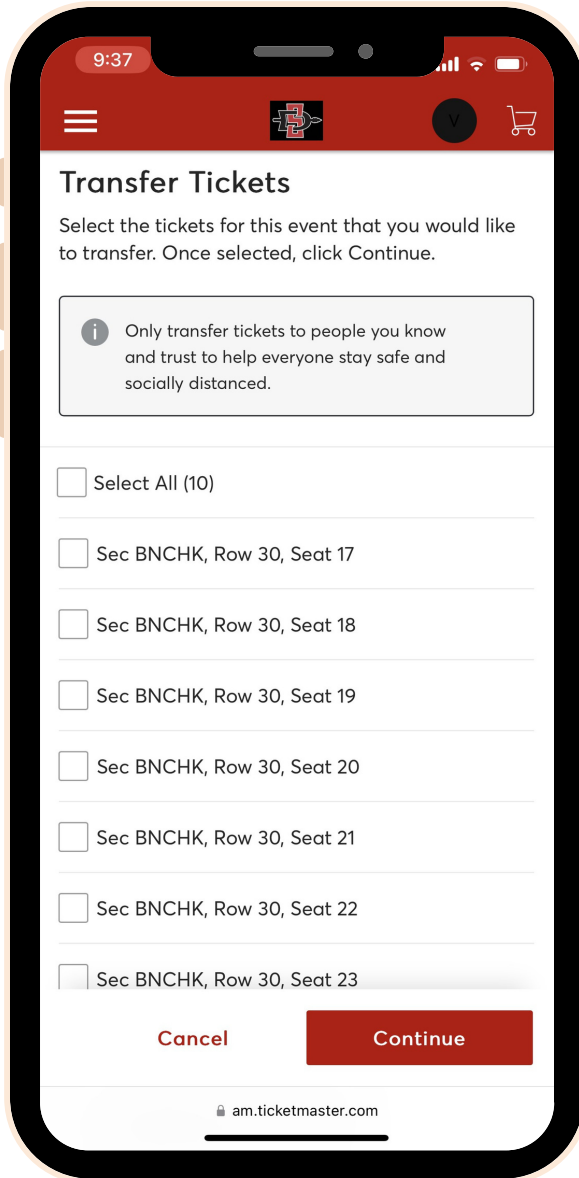
STEP 3:

Once you are logged in, scroll down to "MANAGE TICKETS".



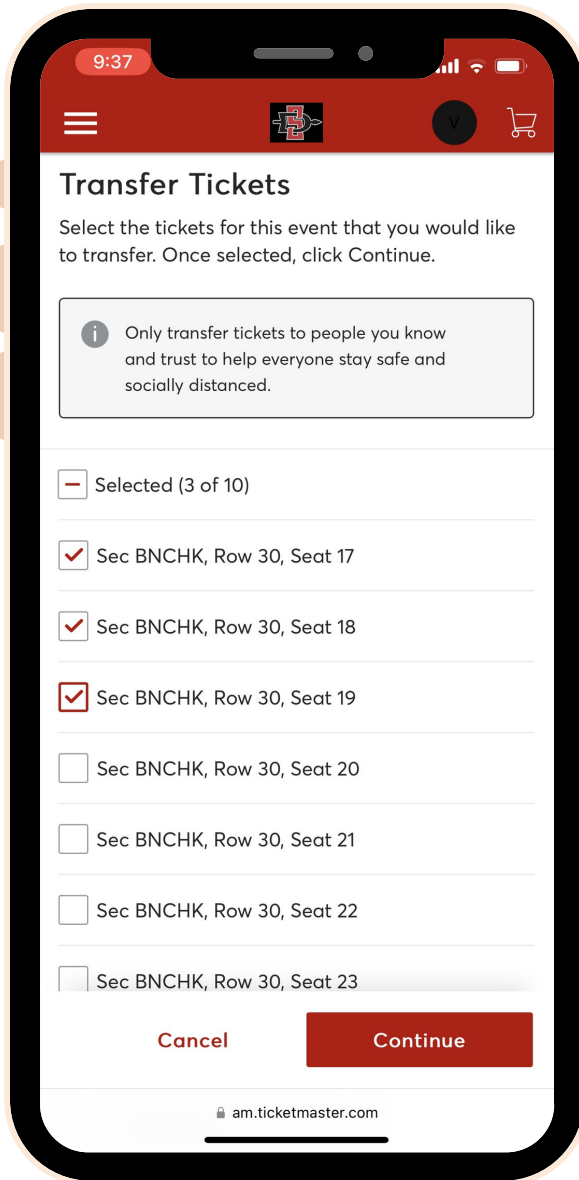
STEP 4:

Select "Transfer" in the top right corner.



STEP 5:

Select which ticket(s) you would like to transfer. You can "Select All" or select individual tickets.



STEP 6:

Once you have selected the ticket(s) a check mark will appear. Select "Continue" at the bottom of the screen.

9:39

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Add a New Recipient

First Name *

Graduate

Last Name *

Guest

Email *

graduateguest@test.com

Message (Optional)

Here are your tickets! Make sure you upload them to your phone BEFORE coming to the ceremony.

161 Character(s) Remaining

Cancel Transfer

am.ticketmaster.com

STEP 7:

Click "Add A New Recipient" and add your recipient's information. Then select "Transfer" in the bottom right corner.

Tip: Make sure to include a message to your guests about saving tickets to their phone.

STEP 8:

You have successfully transferred your ticket(s). Click "Done" in the bottom right corner.

STEP 9:

The recipient will receive an email asking them to "Accept Tickets". The email must be viewed by the recipient on their mobile phone in order to save their tickets into their mobile wallet.

Recipient can follow the "Accepting Transferred Tickets" document for step-by-step instructions.